

Susan W. Tager, MA, LSW, LICDC

216-591-0324

stager@newdirect.org

---

## EDUCATION

---

*Cleveland State University, Cleveland, Ohio*

**M.A. in Psychology**

**1989**

*John Carroll University, University Heights, Ohio*

**B.S. in Psychology with Sociology Minor**

**1987**

*Charles F. Brush High School, Lyndhurst, Ohio*

**1983**

---

## LICENSURE

---

• Licensed Independent Chemical Dependency Counselor

**2004**

• Licensed Social Worker

**1998**

---

## PROFESSIONAL EXPERIENCE

---

*New Directions, Inc, Cleveland, Ohio*

**Performance Improvement & Program Standards Coordinator**

**August 2005 - present**

Coordinate accreditation preparation, continual quality assurance, and compliance with local, state and federal guidelines. Oversee data collection and reporting related to client outcomes and agency performance. Development and implementation of agency performance improvement plan including best practices.

**Female Residential Program Manager/Primary Counselor**

**2002-August 2005**

Involved in the development and implementation of gender specific residential treatment, including site choice, daily schedule and activities. Coordinated residential services including staffing, supervision of staff and scheduling. Intricately involved in the day to day operations of the milieu while maintaining a caseload of customers. Provided 24 on call support of staff.

**Primary Counselor**

**November 1999-2002**

Individual and group counseling and treatment planning with chemically dependent customers and their families. Participated in day to day activities of customers. Maintained documentation related to customers, including daily progress notes, discharge summaries and treatment plans.

*Northeast Ohio Health Services Partial Hospitalization Program, Cleveland Heights, Ohio*

**Full-Time Therapist**

**August 1998 – November 1999**

Individual and group therapy sessions with severely mentally ill adults and their families. Responsible for the development and implementation of treatment plans and coordination of client care including aftercare planning. Responsible for maintaining documentation related to client progress, treatment planning and discharge.

*Saint Luke's Medical Center, Cleveland, Ohio*

**Partial Hospital Coordinator**

**1995-1998**

Responsible for coordination of all aspects of the program, including evaluation of patients for admission, development of individualized treatment plans, negotiation with managed care organizations, case reviews, program development and program marketing. Primary group psychotherapist for the program.

**Psychology Assistant**

**1989-1998**

Responsible for psychodiagnostic testing and evaluations of adult and adolescent psychiatric inpatients and chemically dependent adolescents utilizing intellectual, projective, neurological and personality instruments. Group psychotherapist for inpatient and outpatient adults and adolescents. Departmental Quality Assurance and Improvement Coordinator. Departmental Safety Representative.

---